catch me at my best

june 1 – august 31, 2016

To: Team Members

From: [INSERT YOUR NAME HERE]

Subject: 2016 Catch Me at My Best Program

Let’s Do What We Do Best!

Catch Me at My Best is about to begin! It’s our way to celebrate the Friendly, Authentic, Caring and Thoughtful acts of Hamptonality that create memorable moments and experiences worth sharing for our guests and teammates.

Catch Me is all about little things that make a big difference, like remembering a guest’s name, solving a problem, providing an Unexpected Delight or simply performing your role in top-notch form. [OPTIONAL NOTE TO HOTEL: USE THIS AREA TO INSERT SPECIFIC BEHAVIORS YOU WANT TO REINFORCE.]

The program runs from June 1 to August 31. During this time, guests, managers, and peers can recognize Team Members by simply filling out a Catch Me card. The completed cards can be turned in at the front desk. Be sure all cards are turned in to [INSERT CENTRAL LOCATION OR POINT PERSON HERE] so they can tally the results.

Guest and Team Members can also catch each other online by visiting www.SubmitMyCatch.com.

[NOTE TO HOTEL: INSERT HOTEL SPECIFICS ABOUT PRIZES, THEMES, PARTIES, AND OTHER INFORMATION YOU’D LIKE TO COMMUNICATE TO YOUR TEAM ABOUT THIS YEAR’S PROGRAM].  
   
And don’t forget, catching is not just for guests. Be sure to recognize your fellow Team Members with a Catch Me card each time you see them doing something great!

Let’s make this our best Catch Me yet.